Dental Claims Checklist

Identify your policy *(Please include at least three pieces of identifying information.)*

- ☐ Policy number.
- ☐ Policyholder's name.
- ☐ Policyholder's date of birth.
- ☐ Policyholder's address.

What you need to file a claim

- ☐ Patient's name and date of birth.
- ☐ Patient's relationship to policyholder.
- ☐ Completed ADA form or itemized dental bill.

Definitions & acronyms

- American Dental Association (ADA).
- Authorization to obtain information (AU). *(This allows Aflac to request additional documentation on your behalf.)*
- Payer ID - 58066 - Code used by providers to submit claims electronically to Aflac. NY Payer ID is 52080.

Proof of services *(Please obtain the supporting documents for the corresponding benefit.)*

- ☐ **Completed ADA form or itemized bill**
  - Must include ADA codes.
  - Date of service and charges. *(Benefits cannot be paid from a treatment plan.)*
  - For fillings, documentation should also include the tooth surface area and oral cavity area.

MyAflac® helpful tips

My Claims
Follow your claim from start to finish and receive alerts if we need additional information through our integrated Claim Status Tracker.

My Coverage
Here you'll find a copy of your policy and benefit details to see what's covered and benefit amounts.

My Account
Enroll in direct deposit and receive eligible claims benefits faster. Be sure to enroll at least 24 hours before filing a claim. Otherwise, we will mail you a check.

Aflac coverage is underwritten by American Family Life Assurance Company of Columbus. In New York, coverage is underwritten by Aflac New York.
This checklist is intended to assist policyholders when filing claims and does not constitute a guarantee of claims payments or act as an all-inclusive list.
Aflac | Aflac New York | WWHQ | 1932 Wynnton Road | Columbus, GA 31999

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