Life/Accidental Death Claims Checklist

Identify your policy *(Please include at least three pieces of identifying information.)*

- ☐ Policy number.
- ☐ Policyholder's name.
- ☐ Policyholder's date of birth.
- ☐ Policyholder's address.

What you need to file a claim

- ☐ Deceased's name and date of birth.
- ☐ Deceased's Social Security number.
- ☐ Relationship to policyholder/beneficiary.
- ☐ Proof of death (details below).

Proof of death

(Once we receive the requested information, Aflac reserves the right to request additional information deemed necessary to complete our review of any life/accidental death claim.)

- ☐ **Physician's statement** - If this claim is on a life policy less than two years old or has been reinstated within two years, this statement should be completed by the regular doctor of the deceased, not necessarily the doctor who attended the deceased at death.
- ☐ **Police report** - Required for any death investigated by the police (e.g., motor vehicle accident including the BAC/toxicology report if the deceased was the driver, homicide, house fire, etc).
- ☐ **Authorization to obtain information** - Signed and completed by a next of kin or executor (include a copy of the court order appointment).
- ☐ **Beneficiary statement** - Completed and signed by the named beneficiary.
  - If the beneficiary has died prior to the death of insured - A copy of the certified death certificate of the beneficiary.
  - If a minor is the beneficiary - A copy of the court order appointment of the legal guardian of the property and/or estate of any minor child. (Please note: custody or guardian of a person does not qualify as guardianship.)
- ☐ **Certified death certificate** - A death certificate copy is acceptable if the total benefit amount is $50,000 or less.

MyAflac® helpful tips

My Claims
Follow your claim from start to finish and receive alerts if we need additional information through our integrated Claim Status Tracker.

My Coverage
Here you'll find a copy of your policy and benefit details to see what's covered and benefit amounts.

My Account
Enroll in direct deposit and receive eligible claims benefits faster. Be sure to enroll at least 24 hours before filing a claim. Otherwise, we will mail you a check.

Aflac coverage is underwritten by American Family Life Assurance Company of Columbus. In New York, coverage is underwritten by Aflac New York.
This checklist is intended to assist policyholders when filing claims and does not constitute a guarantee of claims payments or act as an all-inclusive list.
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