Important Notification

August 26, 2024

Regarding: **Dental and Vision Third Party Administration Notification**

Dear Customer,

We are pleased to announce that, effective October 1, 2024, SKYGEN USA, LLC will be providing third party administration services for claims and group billing for Aflac Dental and Vision plans*. As a leading dental and vision third-party administrator, SKYGEN USA is committed to delivering exceptional service and support to our clients and their members. Our teams are working closely together to ensure a smooth transition with no disruption.

We are excited about this partnership and the enhanced services it will bring. With our dental, vision and administrative expertise, we are confident we will deliver improved service and greater satisfaction to Aflac's valued clients.

Sincerely,

SKYGEN USA, LLC

* Group insurance is underwritten by American Family Life Assurance Company of Columbus, except New York. In New York, insurance is underwritten by American Family Life Assurance Company of New York. Individual insurance is underwritten by Tier One Insurance Company.